



Some information on how we work

Product Samples

Any samples given can be used for up to three months and will be invoiced if not returned. If returned they must be in a working order and in original packaging without damage otherwise they will be charged in full.

Sample Returns

A 10% handling charge will be added to the invoice if any product is returned between 30 days and 60 days after the agreed returns date. Customers will need to pay for any delivery/collection costs incurred. No returns will be accepted by IVITI Lighting Ltd for any product returned 61 days or greater after agreed returns date.

For help or further information please contact our office on 01952 586597 or your local sales manager.

Sample Requirements:

Customer Name:.....

Order Number:.....

Product description/code	Quantity	Value	Total Value
		Total Value	£

I have read and understood IVITI Lighting Limited Sample and Returns procedure:

Customer Print _____ Signature _____ Date / /

Sales Manager Print _____ Signature _____ Date / /

Agreed date to return/invoice the above products: _____