



QEMS Integration

QUALITY POLICY STATEMENT.

Management and staff at IVITI Lighting are dedicated to the principle of never ending improvements in product quality, efficiency, reliability and customer service and innovation.

Our principal aim is to always supply to our customers high quality sustainable environmentally friendly LED lighting solutions with unrivalled levels of customer service that conform exactly to stated or agreed specifications and order requirements, to convey best value in terms of quality and price.

The establishment of a QEMS is therefore the foundation to establish a company culture centred upon continuous quality improvement.

The QEMS is based on the requirements of BS EN ISO 9001 and BS EN ISO 14001 and the company is fully committed to fulfilling these requirements. The system has been developed to enable full integration of in-house, lighting industry approved and client specific requirements.

The aims of the QEMS are to prevent quality and environmental defects / issues at the earliest stage possible. This in turn improves the overall efficiency of the organisation and assists in the compliance with the annually formulated quality and environmental objectives.

The QEMS will ensure that all products and services will meet customer specification and provide satisfaction with regard to product reliability, quality, delivery and customer service.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf. It will be available to the public, via the company web site: www.iviti.co.uk.

Top management will formulate quality improvement objectives at least on an annual basis, during management review meetings and will ensure the routine monitoring, measurement and continual improvement of the Quality and Environmental management system and performance.

Quality is the responsibility of us all.

Signed:

A handwritten signature in blue ink, appearing to read 'G. George', is written over a faint, circular watermark or seal.

**Graham George
General Manager.
24th September 2015.**



ENVIRONMENTAL POLICY STATEMENT.

Management of IVITI Lighting regards the promotion and preservation of the environment as a mutual objective for Management and employees at all levels.

We are fully committed to protecting and continually improving the quality of our working and local environments. We are committed to working pro-actively with, and communicating this policy to our employees, clients, suppliers, contractors and all other external parties to achieve a safer, cleaner, healthier and sustainable environment. This will fulfil present and future human and legislative needs.

The objectives of this policy are to:

- Reduce the production of waste and encourage wherever possible it's re-use or recycling.
- Encourage greater staff involvement through energy awareness training, the understanding of environmental issues and continual environmental improvements.
- Encourage staff to become more efficient and sustainable in their use and the preservation of energy.
- Evaluate environmental impacts when considering new products, plant, equipment, buildings and processes.
- Prevent pollution and nuisance.
- Manage the correct, safe and effective disposal of waste materials and WEEE waste through approved agencies.

IVITI Lighting will comply with environmental laws, regulations and other requirements relevant to our business. We will closely monitor our office administration and warehouse processes, to ensure that the company's operations are effectively managed and controlled in accordance with the requirements of BS EN ISO 9001 and BS EN ISO 14001.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf. It will be available to the public, via the company web site: www.iviti.co.uk.

Top management will formulate environmental improvement objectives at least on an annual basis, during management reviews and will ensure the routine monitoring, measurement and continual improvement of the Quality and Environmental management system and performance.

Signed:

A handwritten signature in blue ink, appearing to be 'G. George', is written over a light blue circular stamp.

Graham George
General Manager.
24th September 2015.